



**WILLIAM GLASSER  
INSTITUTE AUSTRALIA**

**ANNUAL REPORT**

**2011 -2012**

## MISSION STATEMENT

The Mission of the William Glasser Institute is to teach all people **Choice Theory** and to use it as the basis for training in **Reality Therapy, Quality School Education and Lead Management.**

## BELIEFS

The members of the William Glasser Institute believe that Choice Theory, Reality Therapy and Lead Management are to be taught with: integrity, adherence to fundamental concepts, and the incorporation of currently available knowledge.

These concepts guide our relationships and are reflected in the way the Institute does business.

The beliefs comprise a living document that can be adjusted over the course of time as the Reality Therapy community grows and changes.



# WGIA



*Building a better world through quality relationships*

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## BOARD MEMBERS 2011 - 2012

President	Sylvia Habel
5th Director	Susan Fleming
Treasurer	Sheryl Matwijkiw
Honorary Secretary	John Cooper
Training Officer	Michael Bell
Newsletter Editor	Ines Pintos-Lopez
	Paula Baxter
Administration Officers	Jodie Smyly

## REGIONAL COORDINATORS\*

Rockhampton QLD	Bruce Lloyd
Northern QLD	Annabelle Symes
South East QLD	Sonja Bailey
Darling Downs QLD	John Archibald
Country NSW	Penny Hammond
Victoria	Jeff Steedman
South Australia	Tineke Brunton-Searle
Northern Territory	John Cooper
Western Australia	James Pollock
Hunter NSW	Nancy Snow
Sydney NSW	Marinela Mendes

*\*as they appear on the website*

## AUSTRALIAN INSTRUCTORS

### SENIOR INSTRUCTORS:

Maggie Bolton	Dorothy Devine
Garry Garnaut	Judy Hatswell
Ivan Honey	Joan Hoogstad
Ali Sahebi	Liz Tham

### INSTRUCTORS:

Lois Anderson	Bette Blance
Mary-Ellen Davis	Mary Farrell-Jones
Louise Fentoullis	Glenys Gardham
Sylvia Habel	Peter Lacey
Helen Parker	Rebekah Russell
Nancy Snow	Jeff Steedman
Rob Stones	Kalikamurti Suich

## REPORT FROM THE PRESIDENT

A significant event in the Choice Theory 'world' is the formation of an international board, named the William Glasser Association International (WGAI). We are fortunate that Ivan Honey is the elected representative for Australia and New Zealand. Having sat with Dr Glasser in Los Angeles, it is evident that now more than ever, an innovative and committed group is required to ensure the stewardship of Dr Glasser's teachings of Choice Theory, Reality Therapy and Lead Management.

A place where innovation and commitment was clearly demonstrated was the conference in Alice Springs – Centred in Choice. The dedication of the group of people who organised and facilitated the conference was outstanding and beautifully led by John Cooper and Kalikamurti Suich. No more evident is the ease of application of Choice Theory than in the high quality, depth and breadth of all the workshops, keynotes and presentations. We look forward with anticipation and excitement to the Adelaide Conference in October 2013, The Art of Choice.

This year, for the first time, an online conference was facilitated. The theme was Quality Schooling. Due to the technological wizardry of Charlotte Wellen, all of the workshops are available for you to view. ([http://schoolcenter.k12albemarle.org/education/components/scrapbook/default.php?sectiondetailid=101265&&cms\\_mode=view](http://schoolcenter.k12albemarle.org/education/components/scrapbook/default.php?sectiondetailid=101265&&cms_mode=view))

Speaking of all things 'conference' I was fortunate to be able to attend the International Conference in Los Angeles. One of the greatest pleasures was to be able to sit with Dr Glasser and share some of the tributes that were written by members both from Australia and New Zealand. Much gratitude to Bette Blance (President, WGI-NZ) for collating the tribute book that was gifted to Dr Glasser. If you haven't seen the tribute book, follow this link and enjoy reading. <https://dl.dropbox.com/u/4992223/Dear%20Dr%20Glasser%20Publish.pdf>

A priority for 2012/2013 will be establishing clear directions for the immediate and mid-term future for the William Glasser Institute in Australia. With financial pressures and a sometimes fragile training environment, the WGIA cannot continue in its present form. From recent emails, you will be aware of some of the challenges we are facing and the exploration of what our members truly desire. Consider the future you want for Choice Theory, what you need by way of support, administration and connectedness to others and ask yourself what you are willing to do. I know I have...

Several priorities remain for the very near future:

- Supporting training via administration
- Ensuring the sustainability of the database
- Updating the WGIA website
- Supporting the facilitation of the 2013 Biennial Conference

Currently the Board is meeting online regularly to manage the short term future very closely.

Finally, something I am very proud of is the way the presence of Choice Theory in social media is growing. If you haven't already, take a bit of time with a cuppa and familiarise yourself with the different options for staying in touch with the Choice Theory community:

- <http://winwithchoice.blogspot.com>
- <http://www.facebook.com/group.php?gid=15956624805>
- <http://twitter.com/#!/winwithchoice>

Thank you to my fellow Board members for their steadfastness in difficult times, for their careful questioning and unending support to me. I'd also like to express my gratitude to Jodie and particularly Paula in our office for the manner in which she goes about the administrative tasks but more especially for all the time and effort outside of work hours.

**SYLVIA HABEL**

## REPORT FROM THE TREASURER

In early August the Auditor's report was completed showing an operating loss for the 2012 financial year of \$77071. (Refer to the Annual Report for further information). Immediate action was taken to reduce costs with cuts to office hours and Board meetings no longer face to face.

The main source of income for the Institute is from registration fees of \$155 per participant for Basic and Advanced Intensive training, and \$20 per participant for Practicum training. There is no income for the Institute from accredited programs or workshops that are held throughout the country.

Income from the current form of training has been steadily decreasing over the past decade to the current point where it is no longer a reliable source of income for the Institute.

Membership has not increased despite offering free membership to all Basic Intensive participants in 2011/2012 and no increase to membership fees. The office staff have contacted past members via email and letters with little positive result.

The Board's media program to increase the exposure of Choice Theory through social media has been highly successful with over 200 facebook members. If you are not already a member of this I suggest you take a look – the articles are very useful. Unfortunately, there is no income from this.

It costs to provide a service and maintaining the office is one of these. The office provides a very responsive service to members and non-members. Telephone and email enquiries are answered promptly. We are in the process of improving the website and database to be more easily accessible and user friendly. We have, over the past few years run Faculty trainings at a loss in an effort to support the growth of a younger faculty team.

Conferences are expected to be another source of income. Whilst the content at our last two conferences (in Melbourne and Alice Springs) have been exceptional, the attendances at both have been poor with both conferences' running at a loss.

The Conference in Adelaide, October 2013 needs your support. Let's make this one the best one yet financially!

What to do? Does the Institute need to change its business model? Does it become affiliated with a Registered Training Organisation? The Board has asked faculty if they would be interested in running accredited programs for a fee. Fees for advertising on the Institute website are another possible income source. Does the Institute become a wholly voluntary organisation? Who will maintain the database (training records and membership), keep the website updated, answer calls and emails, send out training packs.....

On a more positive note, I attended WGI-A the biennial conference in Alice Springs in October last year. The Red Centre is the spiritual heart of our amazing country. Travelling with my husband, Paula Baxter (the Institute's administration officer) and Cathy Dillon was truly an experience I will hold close to my heart forever. What fun we had surrounded by the awesome beauty of this fascinating land.

May/June this year was my first big trip overseas to the USA to attend the LA Conference at Loyola Marymount University – William Glasser's home. Paula and I travelled together to San Francisco, Las Vegas, the Grand Canyon and Los Angeles prior to the conference. I loved every moment – even when I fell over at Disneyland and fractured my wrist! The Conference was an emotional experience for me. To see, first hand, the aging William (Bill) Glasser, hearing Jim Roy tell Bill's story in the yet to be published book of Bill's life, to meet and reconnect with Choice Theory friends, to hear the great work that is being done throughout the world and to just have FUN. I am now planning on travelling to Canada for the Conference in 2014. Choice Theory is proving to be my opportunity to travel!

I would like to take this opportunity to thank my fellow Board members for their tireless work and to Paula and Jodie, our fantastic office staff.

**SHERYL MATWIJKIW**

## REPORT FROM THE HONORARY SECRETARY

Twelve months ago we reported on increasing numbers for training and more flexible delivery, growing membership, the Australian Glasser school self-evaluation and much marketing activity. We have since, managed a great conference, followed up many of the conference feedback ideas, endorsed the budget for 2011/12, worked many hours to update The Addendum, continued to develop the "Voice of Choice", engaged with the Ipswich Council, developed a role statement for the Australian / New Zealand International Board member, approved the Adelaide group to run the 2013 conference, enjoyed the company of many Glasserians at the Los Angeles Conference as well as completing countless other items of business in relation to our Action Plan.

Ongoing work includes; Completing the Data-Base & Website, Family Court work approval, designing a template for Basic Intensive Training feedback, Review of the Articles of the Association with consideration of life membership and conflict of interest, Registering schools on the Choice Theory journey online, report quarterly on progress of Funded Projects, developing a WGIA brochure.

The realisation that WGIA's ability to trade for another twelve months due in the main to lack of activity, has become the Board's focus since July. Many forecast trainings did not eventuate and a number of sessions that were completed had fewer people attending than expected. In short, we need to change practices and concentrate on growing income.

It would appear that many other groups engaged in similar work have a large national profile, market in a populist manner and attract much sponsorship and funding from governments. We are investigating possible funding bodies.

Countless testimonies assure us that many people who complete our training or connect through Choice Theory have new knowledge and enabling skills. The Board seeks ideas and suggestions – what captured you long enough to take on Glasser's ideas? What are the elements you endorse and tell others? What are the attractants that will enable others to inquire?

The Position Description for our Regional Coordinators is daunting. It is best to regard it as a list of possibilities. In contacting our RC's I learn that no one is hanging out with time to spare, yet many tasks, meetings and promotions occur due to their persistence. RC's can only be successful when members in the regions buy-in to local activities. Members can learn more by reading their reports, contacting their Regional Coordinator or calling me. We have just one vacant RC position now, Tasmania.

It has been my observation, over three years that the Board Members contribute unstintingly of their skills, expertise and energy to WGIA's work and promotion. As your Board members worked hard together they became a caring, supportive, inclusive team, capable of open and frank debate on all issues raised. Meeting by electronic means has enabled us to continue the business efficiently, in my judgement, because the Board was already a great team. My thanks to the Board members who have made my job easier.

Thanks Paula and Jodie for your prompt and continuing assistance in all matters.

**JOHN COOPER**

## REPORT FROM THE FIFTH DIRECTOR

As a board member I have had the opportunity to speak with many of the members of our institute. Invariably the conversation turns to why they are members or why they have embraced the teachings of Choice Theory in their lives. The comments that have been made both by young and old alike are usually things like; I learnt to understand myself and my relationships better; I stopped judging and blaming myself and others. I realized that the only person I could control was myself and that I could make choices to meet my needs in a better way; I gained the tools to live my life or manage my work better; I learnt how to make a plan or manage a very difficult or life changing event in my life and be the best person I could be in that situation.

All very empowering components of internal psychology. All just as relevant now as they were when the institute first started in Australia. While the message is the same we are being challenged, like many other organizations to be more creative in how we deliver this message of empowerment and teach Choice Theory to the world.

At our board meetings we frequently discuss how to honour what has gone before and what we take pride in delivering as an institute while at the same time think creatively about how to make our organization a needs fulfilling one for those who don't want to go down the formal training to certification and Faculty road, which financially apart from memberships is our main source of income. We have a large proportion of people who do a basic week and go no further. Being part of our accreditation committee it was great to see so many applications for creative ways to promote Choice Theory, Reality Therapy and Lead Management. These will all be listed on the new website. I encourage others to submit the good work that they are doing for accreditation by the institute so that our work can be promoted to a wider audience.

We have also appreciated the contributions made by everyone and the range of creative responses suggested by many people to assist us in moving forward in the present financial situation.

Our most significant opportunities will be found in times of greatest difficulty." — [Thomas S. Monson, \*Pathways To Perfection: Discourses Of Thomas S. Monson\*](#)

**SUSAN FLEMING**

## REPORT FROM THE NEWSLETTER EDITOR

I am at present, working on the last pages of the VOC September 2012 issue.

The September Issue in 2011 had been produced with Bette Blance as my “handover editor’s angel”. With the blessing of the Board, my plan was to give the VOC a *more generalist* Choice Theory/Reality Therapy flavour. That is, to bring a content applicable to the everyday experiences of our readership.

My personal intention was to offer a newsletter content which would extend further from the leadership /education-school focus. My idea to offer the VOC to *all who happen to stop by our website* has finally been accepted this month. It has been decided that the issue previous also a current newsletter will be made available to the public readership at large.

The December VOC/ Issue 16 was my first ‘solo’ creation attempt. It was posted with a totally different look and it covered the Alice Springs Conference. It also began an awareness campaign; that of ‘we are an international family’. The chosen articles for the newsletter as well as the books reviews and interesting links were offered as ‘tasters’. The idea was to introduce the article/book and invite the reader to link to the place where the rest of the information could be accessed. The material was mostly of a counselling/therapy/behavioural research nature.

The 2012 March and June issues continued the same trends and added other “corners” – Parenting, Leading, School, Quotations. They also kept the members informed about of events and training. So far I have been incapable of finding a way to get the membership *to own* the newsletter – with feedback or contributions.

I have enjoyed the journey so far and I have to thank Bette for inducting me so smoothly into this role. I have also enjoyed my time at the WGI-A Board meetings. Ipswich is definitely in my quality World now. Dr. William Glasser would smile if he were a ‘fly on the wall’ observing how each board member models generosity of spirit, choice and leadership. We have worked as a team, tirelessly with selfless enthusiasm. The team has also had the support – at Ipswich and online from the office, of Paula Baxter who instinctively displayed Choice behaviour. To her goes my appreciation for a job very well done.

**INÉS PINTOS-LÓPEZ**



## REPORT FROM THE TRAINING OFFICER

Congratulations to Bette Blance, Jeff Steedman, Kalikamurti Suich, Bek Russell, Nancy Snow who were endorsed at the Basic Instructor Training in Alice Springs. Congratulations also to Evelyn Koh (of Singapore), our second endorsement of an International Instructor. From the perspective of the board it is great to see an expanding number of high quality Instructors within Australia.

Thanks to Maggie Bolton, Judy Hatswell, and Ivan Honey for providing excellent support, great instruction and for sustaining the high quality of our Faculty Training. Thanks also to Sylvia Habel, Judy Hatswell, Ivan Honey, Maggie Bolton for your tireless FPC work with upcoming supervisors and instructors. We appreciate the benefit of your experience, wisdom and guided self evaluation for our next generation of trainers.

This gives the WGI-A 8 Senior Faculty, 14 BIT Instructors, 35 Practicum Supervisors giving us a total of 57 Faculty across Australia.

### Training Overview

Table 1 outlines the numbers of participants at each level of training over the 2011 - 2012 financial year as well as comparisons with previous years.

**Table 1: Comparative Number of Participants in Training (2008 – 2012)**

Program	Number of participants July 08 – June 09	Number of participants July 09– June 10	Number of participants July 10 – June 11	Number of participants July 11 – June 12
Basic Intensive Week	544 (43 events)	379 (30 events)	432 (45 events)	408 (39 events)
Basic Practicums Started	87	54	66	74
Advanced Intensive Week	44 (4 events)	32 (4 events)	21 (3 events)	50 (5 events)
Advanced Practicums Started	17	26	24	15
Certification	22 (2 events)	19 (3 events)	12 (2 events)	15(2 events)
<b>Faculty Training</b>				
Practicum Supervisor Training	4	8	2	3
Practicum Supervisor Endorsement	5	4	3	0
Basic Week Instructor Training	2	0	6	0
Basic Week Instructor Endorsement	2	0	1	6

The number of BIT participants dropped by 24 this financial year although the combined number of AIT and Certification participants is up by 32. Overall we had an increase of 7 participants in our training events and a drop of 1 in our number of participants in practicum sessions.

As outlined in Table 2, conversion rates (percentage of participants continuing to subsequent stages of training) are up on the last 5 years except at the Advanced Practicum and Certification levels. It should be noted that the numbers continuing training as represented here may not have undertaken their BIW in the same financial year.

**Table 2: Comparative Conversion rates from BIT to follow up trainings**

Financial Year	Percentage of Basic Week participants continuing to:			
	Basic Practicum	Advanced Intensive Training	Advanced Practicum	Certification
07/08	10%	6%	3%	5%
08/09	16%	8%	3%	4%
09/10	14%	8%	7%	5%
10/11	15%	5%	6%	3%
11/12	17%	11%	4%	4%

Of particular note this year was the engagement with 16 South Africans who came across for the *Centred in Choice Conference* and engaged in an Advanced Intensive Training with Garry Garnaut as their instructor. The accolades for Garry’s work were many and we certainly appreciated the presence of our Choice Theory friends from across the oceans. Additionally we were delighted to have some new friends from Iran (thanks to Ali for his ongoing work there) join us in Alice Springs. We’re looking forward to a continued International flavour to our future WGIA conferences.

10 shorter programs and resources offered by Faculty were endorsed at the May Board meeting. These programs will be supported with marketing and promotion through our networks. The diversity of material demonstrates the application of Choice Theory, Reality Therapy and Lead Management. The board hopes to support further diversification of the products and services it promotes in the coming year.

My ongoing thanks Paula and Jodie for the vital work they do in enabling the smooth handling of training related enquiries and processes.

**MICHAEL BELL**

**REPORT FROM THE INTERNATIONAL BOARD**

The International board organised the most recent conference in Los Angeles in June, 2012. Over 40 Australians attended this first conference of the Board which was designed as a tribute to Dr Glasser. The conference was an inspiring first project for the board and was an exciting time of meeting colleagues from around the world, and looking forward to new ventures. The next conference is planned for 2014 and will be in Canada.

Meanwhile, the board has been busy creating a clear and positive vision for the future, and taking the necessary steps to transition from the Institute in the US.

In addition, the focus is on a number of sub committees, beginning the task of actioning the vision, and creating a truly international body to lift the credibility and status of Choice Theory worldwide. This is just the start, and we welcome the contributions of any of our members to help us achieve the task of "Leading the World with Choice Theory Psychology!" I'm happy to talk to anyone who is interested in contributing.

**IVAN HONEY**

## SOUTH EAST QUEENSLAND REGION

We started the year by acknowledging that the word for this decade seemed to be “EVENT”. We have “rain events”, “flood events”, even a “high tide event” and there is everything else which you care to put the word “event” to.

Of course the big event this year was the William Glasser Conference in LA which, for all who attended will agree, was the event of the year.

So we decided that each of our ‘Glasser Gatherings’ in South East Queensland would also be an event.

***“The idea behind GLASSER GATHERINGS is the hope that we can re-light the fire by opening the event to Glasser members, friends and interested others, in an environment of good will, love, and trust, in an effort to make a difference in all our worlds.”***

Our first event was at the Gold Coast in April. An enthusiastic group of people gathered together to share some fun and absorb the powerful and inspiring information given by Inés Pintos-López; our “Voice of Choice” editor and local registered counsellor. The topic: “Winning with Words & Choosing how you feel - NLP strategies for our Reality Therapy tool kits”, which linked Choice Theory and NLP. The participants came from all walks of life; from beginning teacher, Guidance Officers, to retirees; from not yet started CT training to those certified in RT and Trainers.

In July the Glasser Gathering was in Brisbane. An energetic group of people gathered together to participate in revisiting “The Ten Axioms of Choice Theory”. The afternoon started with Bette Blance, a WGIA trainer and the president of the New Zealand WGI, sharing some wonderful insights of the Glasser Conference in Los Angeles. This was followed by Sonja Bailey reminding us of the fact that we are responsible for our own behaviour and our choice of using caring habits which helps us connect to others, or using deadly habits that destroy relationships.

Susan Fleming, a WGIA supervisor, then had us all engaged in a fun activity from Jonathan Erwin’s “The Classroom of Choice” book, looking at ‘needs’ and how we can represent them. To end the evening Inés Pintos-López brought out the Cars r Us posters to demonstrate the Total Behaviour aspect of Choice Theory.

The Glasser Gathering at The Sunshine Coast in October will have Rebekah Russell – a WGIA instructor present ‘The Doug Dragster Program’ to show it as an interesting application of Choice Theory, and as there has been a lot of work done in this region I’m sure it will be a great turnout.

It was very inspiring to see the groups connect and hunger for more information and ideas to use in their everyday life. As our life journeys continue it is good to stay connected whether it be by newsletters, blogs, or Gatherings in order ‘to Build a Better World through Quality Relationships’. So I do hope The Glasser Gatherings will be encouraged and supported in the years to come.

**SONJA BAILEY**

## DARLING DOWNS REGION

This year, in the Darling Downs Region, our small focus group called "Threads" has continued to meet on the third Saturday of every month from 9am to 12pm at a local Toowoomba school. Under the guidance and support of Dorothy Devine, we explore various aspects of Choice Theory, Reality Therapy and Lead Management for personal growth. It is for anyone interested in refreshing their knowledge and experience of using Choice Theory in their lives so let me know (see below).

Dorothy Devine is still offering Basic Intensive Training, if we can get sufficient numbers in our area. Whilst many new initiatives are being introduced to teachers in our Region and with the limited professional development funds available, it has been challenging to find sufficient numbers to offer a Basic Intensive Training in the Region.

If you live in the area and would like to take on the role of Regional Representative for the WGIA please let me know. If my current role of Regional Coordinator of School wide Positive Behaviour Support continues, I may not have the time to devote to the Regional Coordinator role to do it justice.

If you are in the Darling Downs area and would like to be part of or local network, be kept informed and receive notification of meetings, please contact me. (0409 396 139, [jarch001q@gmail.com](mailto:jarch001q@gmail.com))

**JOHN ARCHIBALD**

## CENTRAL QUEENSLAND REGION

I have been involved with Choice Theory since 1992 when I attended a Basic Week [now basic intensive] a lot has changed in the institute since then. I have met and worked with an amazing group of dedicated practitioners.

The conference in Alice was more like an international conference with delegates from many parts of the world. I am always amazed how a group of people can be in one place and talk the same language. Well done.

### Training

Earlier on this year I tried to organise a Basic Intensive but could not get the numbers. I am trying again and hope to have enough for September. It seems to me that a lot of people say they want to attend but as the due date comes and goes and I send out lots of reminders the numbers fall off.

One of our primary schools has implemented Marvin Marshall's discipline without stress program. So Peta and I have been teaching them more about Choice Theory and self-evaluation. We are conducting three sessions with more planned in term four if they need it.

I have also been speaking to our secondary school about the Basic Intensive being seen as in-service training and therefore meeting training points for teachers PD requirements.

**BRUCE LLOYD**

## NORTH QUEENSLAND REGION

The WGIA Board and members wish to send our condolences to Annabelle Symes and her family on the recent passing of her husband, after a long illness.

We thank Annabelle for all her continuing work in Choice Theory and for her past work as Regional Coordinator.

For those interested in the position as Regional Coordinator for this region please contact Paula at the WGIA office [wgia@wgia.org.au](mailto:wgia@wgia.org.au) or our Secretary, John Cooper [john6@iinet.net.au](mailto:john6@iinet.net.au)

## COUNTRY NSW REGION

This report was not available by print deadline

## HUNTER NSW REGION

This report was not available by print deadline

## SYDNEY NSW

In **March/April 2012** I volunteered to be the Sydney Regional Coordinator.

- My first step was to understand the NSW membership profile. In the analysis by geographical area, WG training level etc. I discovered that the number of NSW members seemed significantly smaller (totally 89), approximately 1/3 of the number I had envisaged or anticipated. It seems that the NSW members are predominantly educators, who use their WGIA membership to obtain / maintain professional points.
- Secondly, via email, I invited members to a Skype phone conference and requested suggestions for future NSW meetings / gatherings. Less than 10% (6 members) responded or acknowledged the email and/or RSVP'd to the meeting invitation.
- The **May 2012** the Skype phone conference was held with only 3 members including myself. Although it was a worthwhile discussion, it certainly was not representative of the NSW membership base. Much of the discussion centred around the history of the WGIA and the current hypothesis of why WG students become or stay members. The agreed actions were:
  - Arrange or schedule another Skype conference after the June 2012 International conference in LA, USA.
  - Draft a survey to establish from members the value they perceive from being members and to seek ideas for future (as well as a few more profile details to enrich the membership analysis)

To date, no further action has occurred, primarily due to my family commitments during July and August and simultaneous search for paid work. In the interim, the WGIA has had a review of its financial longevity and a survey for all members is being developed. I'm eager to continue assisting the WGIA board and members in the hope of adding value, but am questioning whether the drafting of a survey just for NSW is worthwhile or will it potentially detract from the up-coming survey from the Board intended across all Australian members.

If the following hasn't already been done, may I suggest, that WGIA:

- Explores via the survey of members and Choice Theory students, the 'Quality World of a William Glasser member organisation' including asking 'What it is or should be?' and 'What it is not or should not be?'
- Aims to collect responses from at least 200 members and/or Choice Theory students.
- Supports the on-line survey, by follow-up phone interviews for those who might not respond to the on-line survey. I'm willing to make calls and record the research findings, so that the data can be properly collated and validated for analysis.

I look forward to continuing to volunteer for WGIA, and am mindful that my efforts are limited by my time commitments with family, work and study (including progressing with the William Glasser training post certification). Still, at present my paid work is minimal, so I can spare a day week (possibly more with advanced notice).

Should you have any queries or require more information, please let me know.

**MARINELA MENDES**

## WESTERN AUSTRALIA REGION

As usual in WA we run our training in late February with a Basic Training and a Basic Practicum being run by Maggie Bolton. The sessions continued to build up numbers of CT trainees in two large metropolitan high schools – Ellenbrook Secondary College and Kelmscott SHS. Following the training, I ran two workshops with school chaplains, with over 50 people attending. Hopefully the interest generated there will flow through to Basic Training early next year.

Both schools mentioned above have chosen to adopt a program called Choose Respect, which has been running in the state for about 7 years. Started by a school chaplain, Gary Butcher, the brand has grown in some schools and been picked up by several local councils. The state government recently made \$50,000 available for promoting Choose Respect in the Bunbury area.



**CHOOSE RESPECT**  
RESPECT IS TO TREAT WITH CARE AND CONSIDERATION

**CODE OF BEHAVIOUR**

Every member of our community is encouraged to **CHOOSE RESPECT**.

To **CHOOSE RESPECT** is to make a conscious effort to:

- Treat others with Respect, no matter how they treat you.
- Treat yourself with Respect.
- Forgive others who do not treat you with Respect.
- Resist your natural desire to pay back or take revenge.
- Apologise when you do not treat others with Respect.
- Support others who are not being treated with Respect.
- Ask for support when others do not treat you with Respect.

*"Fostering a Culture of Respect in our community."*

© Choose Respect [www.chooserespect.org.au](http://www.chooserespect.org.au)

The strength of the Choose Respect material from a CT perspective is its emphasis on choice and accepting responsibility for those choices. I hope to work with Gary in the future to explore some common ground between Choice Theory and Choose Respect.

**JIM POLLOCK**

## VICTORIA REGION

Training has continued in Victoria, with numbers down on previous years, however we expect that this will be rectified in the coming year. Fog Meetings are happening on a regular basis, as are short informal sessions around parenting and leadership. The links with industry are showing some signs of strengthening, however it may require some form of industry accepted accreditation after training to get this over the line for many companies.

Discussions have been held informally around reviving and renewing interest in Victoria, an initial meeting and expressions of interest in sharing ideas has been called for. It is anticipated that this will result in an interest group looking at how to go forward and being prepared to invest energy in ensuring this happens in the Victorian Region.

Numerous schools have had short introductory sessions on CT, RT and LM over recent years and this is beginning to show fruit in their interest in training. There are more Intensive training sessions expected for the balance of the year and early next year.

A large contingent of Victorians attended the Conference in LA and came back with enthusiasm after sharing precious time celebrating William Glasser's achievements in the past and the formation of the new international board and its direction for the future.

**JEFF STEEDMAN**

## SOUTH AUSTRALIA REGION

Another year of challenge and change.....

We in South Australia, like many, are forever reminded of the wonderful gift we have in living "Choice Theory". This year has been one of change and challenge for many areas of the world and the impact in our lives measurable. For those of us involved in WGIA we are constantly reminded of Glasser's' legacy and the appreciation of relationship being at the core of our understanding. The highs and lows during the year, as always, remind us we live in a world of external influence but more importantly we stand strong in a deep understanding we can and do choose our response.

Indeed WGIA is undergoing radical challenge and change but the strength of those committed to its ongoing existence is nothing short of incredible and a privilege to be involved in.

South Australia has spent a great deal of time this year building a team to enable us to host the national conference in 2013. The commitment and enthusiasm is commendable and the conference is really taking shape. We are also continuing to do some very important evaluation of our procedures and guidelines regarding decision making and how we wish to move forward in identifying areas for growth and change. We are continuously working on our tools and reaching out to 'teach the world Choice Theory'. Including updating and evaluating our website, and all forms of contact, in this, we are constantly reminded of the core of 'CT/RT &LM. Relationships are paramount and are the foundational building block of all we do to create a model that enables a sense of safety, connection, freedom, empowerment and fun!

It has been and continues to be a privilege to be part of WGIA and IRTSA over the last 15yrs although this will be my final year as regional representative. I look forward to a new representative and the exciting direction WGIA is forging.

**TINEKE BRUNTON-SEARLE**

The William Glasser Institute – Australia

## **NORTHERN TERRITORY REGION**

The Conference, Grand Final weekend 2011 was the highlight of the past year for the Alice Springs crew. Our hard working team had a dinner to conclude with feedback and ideas for future conference organisers. Our overall view was – great conference but not enough people came. Our biggest disappointment was that a word from USA was able to influence our planning.

The conference gang has since met socially. CT work has continued at Yirara College with a series of one-day workshops with the Boarding House staff, counsellors and some teachers.

There was great representation in Los Angeles from the centre and though we vowed there, to get together here on return, aligning times here to do so is not happening.

As far north as you can go – Darwin, Mercedes (of kick boxing fame) has been working with Ivan and Rebecca and Doug Dragster. All very well received.

Ongoing plans include – getting together with USA tourists and conference committee members before another grand final weekend goes by and promoting training locally.

**JOHN COOPER**

## **STRATEGIC PLAN**

The strategic plan – June 2012 is available on request. Work is currently progressing on a plan for the next 12 months.



